


Final Conference Program

Wednesday, 07 May 2025	
08:00 – 09:30	Registration Peet du Plessis and Board Members
09:30 – 09:50	Conference announcements Peet du Plessis – AAA GM
09:50 – 10:10	Welcome by the Deputy Chairperson of the Board Mr Ashmind Daniels, Stellenbosch University
Session 1: Plenary 10:10 – 11:00	Opening address: <i>‘Revisiting Fundamentals of Academic Administration while keeping up with current trends’.</i> Dr Abbey Mathekga, Director: Enrolment and Student Administration, University of Pretoria. Session chair: Mr Vido Kungune, Chairman of the Board
11:00 – 11:30	Morning tea-break
Session 2: Plenary 11:30 – 12:30	Keynote address: <i>“What’s love got to do with it? Culture, connection, and compassion in university administration”.</i> Prof Jonathan Jansen, Distinguished Professor of Education, University of Stellenbosch. Session chair: Mr Ashmind Daniels, Deputy Chairperson of the Board
12:45 – 14:00	Lunch
Session 3: 14:10 – 15:20 Break-away groups	Break-away group discussions Break-away Group A: Plenary Room Facilitators: Mr Ashmind Daniels (AAA Board) and Peet du Plessis (GM AAA) Topic: <i>“We are not “non-academics” – we are academic administrators”</i> Facilitating Dialogue on Experiences and Insights of Academic Administrators. Discussion leader: Khwezi Bonani, Coordinator: International Student Services Office, UWC Break-away Group B: Break-away room 1 Facilitators: Mr Preggy Reddy and Ms Sandra Raubenheimer (AAA Board Members) Topic: <i>“No More Paper, Electronic is better?”</i> Facilitating ideas and processes which fosters positive changes. Discussion leader: Lynn Poonah, Coordinator: Examinations and Graduations, UWC Break-away Group C: Break-away room 2 Facilitators: Mr Vido Kungune and Ms Ranitha Ramdeyal (AAA Board Members) Topic: <i>“Best practices for administering dual degrees in higher education: Bridging regulatory gaps and ensuring equitable student outcomes”</i> Discussion leader: Tsholofelo Nkoane, Departmental Administrator: Department of Informatics, University of Pretoria
15:20 – 15:45	Afternoon tea-break

Session 4: 15:45 – 16:45 Break-away groups	Break-away group discussions continued Break-away Group A: Plenary Room Topic: “Enhancing student administration in international affairs while adapting to emerging trends: A case study of the University of Limpopo” Discussion leader: Buliswa Msana, Practitioner: Student Administration, University of Limpopo Break-away Group B: Break-away room 1 Discussion topic: “The Impact of the maladministration at NSFAS on the academic administration function at HEI’s”. Break-away Group C: Break-away room 2 Discussion topic: “Due to a rise in the submission of fraudulent matric results with applications, how can institutions ensure that the matric results submitted are correct and verified as such. Applicants are also not declaring if they have studied at a previous institution when they apply. How can this be checked.”
18:30 – 22:00 Team building fun evening	Team building night: <i>Minute to Win It / Game Show</i> presented by Unlimited Events Group Light buffet dinner served from 19:00 to 20:00 whereafter the evening’s activities will commence. Cash bar service – delegates’ own accounts
Thursday, 08 May 2025	
Session 5: Plenary 08:30 – 09:15	Feedback from Break-away groups (15 min each) Facilitated by Peet du Plessis.
09:15 – 09:30	Promotional presentation by Silver Sponsor: Presenter - Robyn Abrahams 
Session 6: Paper presentation: 09:30 – 10:25	<i>“The Artificial Intelligence Revolution: Navigating the Academic Landscape.”</i> Dr Erica du Toit , Head: Academic: The Invigilator. (Silver conference sponsor) Session chair: Mr Peet du Plessis, AAA: GM
10:30 – 11:00	Morning tea-break
Session 7: Paper presentation 11:00 – 12:00	<i>“Quiet Quitting of Professional Services Staff in HEIs: Causes, Impacts, and Solutions.”</i> Ms Khanyie Khuzwayo , Senior Administrative Officer: College of Health Sciences and Ms Ntokozo Mngadi , Principal Programme Officer, UKZN Session chair: Ms Ranitha Ramdeyal, Board member
Session 8: Paper presentation 12:00 – 13:00	<i>“Balancing Tradition and Innovation: Navigating the Future of Academic Administration.”</i> Ms. Nicole Gangen , Curriculum Program Administrator: School of Nursing, UWC Session chair: Ms Sandra Raubenheimer, Board member
13:00 – 14:15	Lunch
Session 9: Paper presentation: 14:15 – 15:10	<i>“Solid Academic Administration over Decades of Change.”</i> Prof Fanie Botha , Director Professional Services: College of Health Sciences, UKZN Session chair: Mr Preggy Reddy, AAA Board member
15:10 – 15:30	Refreshments
Session 10: Paper presentation: 15:30 – 16:30	<i>“Navigating Academic Administration in a Decentralised Environment: Insights from the UFS Business School”</i> Ms. Lee-Ann Swanepoel , Programme Coordinator: Higher Certificate and BML Programme, UFS Business School Session chair: Mr Vido Kungune, Chairman of the Board

16:30 – 16:45	<p>Summary of the day</p> <p>AAA Vice Chairperson: Mr Ashmind Daniels</p>
19:00 – 23:30	<p>Gala Dinner & Dance at Emperors – Assembly I & II</p> <p>Dress code: Formal-smart or traditional</p> <div>     </div> <p>Limited number of bottles of wine are provided per table with jugs of juice and bottled water. All other drinks are a cash bar basis.</p> <p>Dinner hosts: Mr Vido Kungune and Ms Ranitha Ramdeyal</p> <p>Adjudication panel for prizes: Mr Ashmind Daniels, Mr Preggy Reddy, Ms Sandra Raubenheimer.</p>
Friday, 09 May 2025	
07:00 – 08:00	Breakfast
08:00 – 08:45	Delegates to check out and store luggage at receptions.
Session 11: 08:45 – 09:30	<p>Presentation: <i>Digital Certification, Biometric ID & AI</i></p> <p>Presenter and Gold sponsor: Advanced Secure Technologies – UK & Southern Africa</p> <p>Mr Kevin Bassett – Managing Director - Global</p> <p>Mrs Georgina Lee – Director - Global</p> <p>Mrs Mhloti Mkhathshwa – Regional Director – Southern Africa</p> <div>  </div> <p>Lucky draw – Sponsored by Advanced Secure Technologies</p>
Session 12: 09:30 – 10:15	<p>Promotional presentations by Silver Sponsors.</p> <ul style="list-style-type: none"> Adapt IT Education Division <div>  </div> <ul style="list-style-type: none"> The Invigilator <div>  </div>
10:15 – 10:45	Morning tea-break
Session 13: Guest speaker 10:45 – 11:40	<p><i>"Given the online self-service admissions and registration processes and the high demand of higher education with limited spaces, how do institutions leverage technology to ensure best students have a better chance before the not so best students fill up the limited spaces"</i></p> <p>Mr Bruce Banda, Director of Student Academic Administration, UKZN</p> <p>Session chair: Ms Ranitha Ramdeyal, Board member</p>
Session 14: 11:45–12:45	<p>6th Annual General Meeting of Members of the AAA – Chair: Mr. Vido Kungune</p>

AGM	Important Note: The agenda for the AGM is published on the 2025 AAA Conference website on the following link: https://assocacadadmin.co.za/conferences/conference-agm/
12:45	Lucky draw – Prize is a R1 000 Woolworths voucher Conference closing
13:00 – 14:00	Lunch and goodbyes