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Campus



Nelson R
Mandela Campus



Pietermaritzburg
Campus



Westville
Campus

**Association for Academic Administrators
Conference :07-09 May 2025**

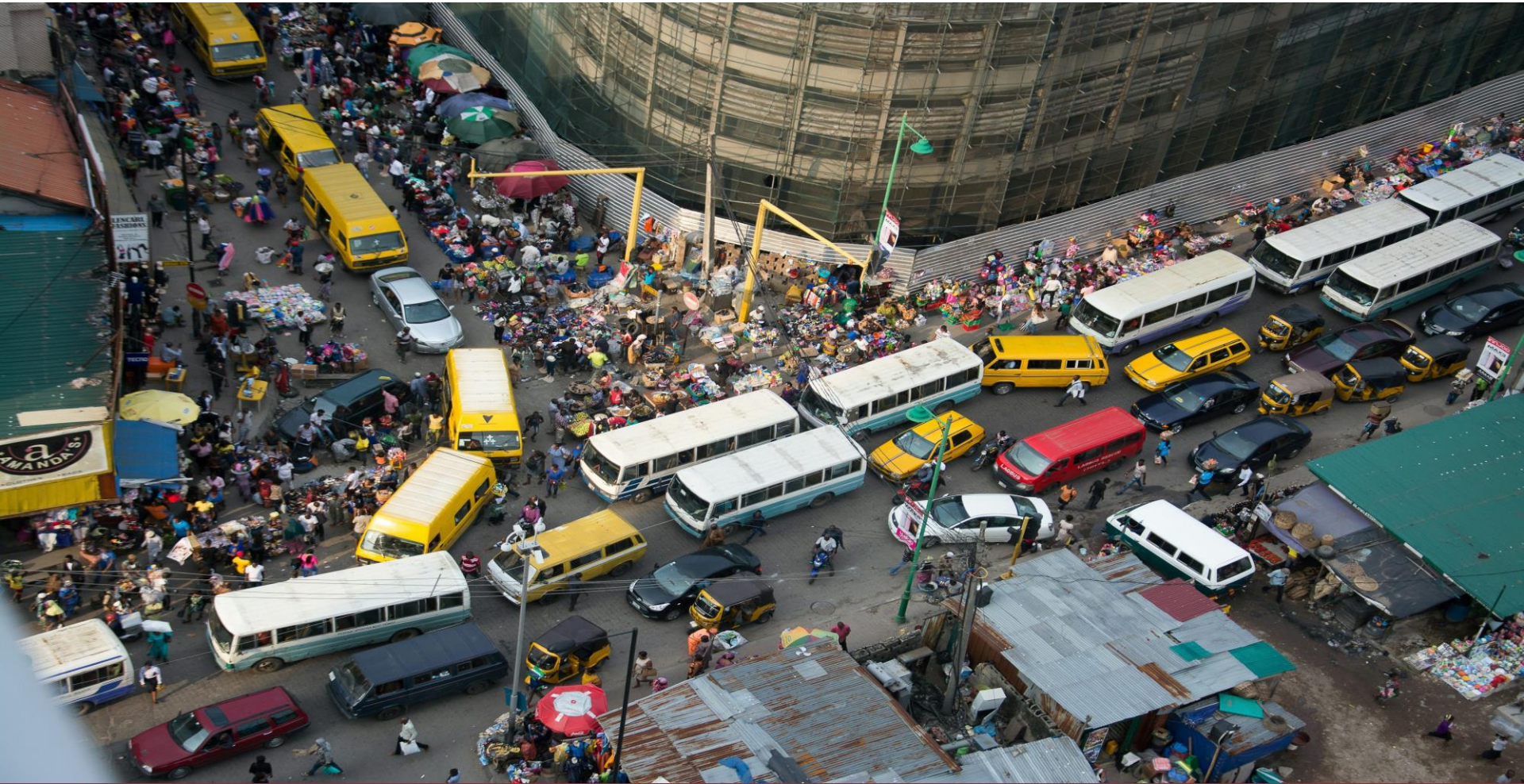
Leveraging Technology for Access in Higher Education - Bruce Banda

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Demands and Trends in the Higher Education space

- Overwhelming demand - applications vs capacity constraints.
- Popular courses remain popular – high demand for programmes in certain fields.
- Online processes – adoption of fully online application and registration processes.
- Data support – Assisting students to register remotely.

An example of the process:



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UKZN Online application portal

erpweb.ukzn.ac.za/pls/ukznint/gen.gw1pkg.gw1view

UKZN Online Application - Postgrad, International and Returning Students



If you would like to start or continue your studies at UKZN as a new student, please complete this page and press the continue button

Do you have a valid South African National ID number? Yes *

National ID number: *

Previous UKZN Student Number : 2180

First name(s): Ant***** *

Last/family name: Mkh*** *

Select your gender: Male *

Email address: mkh***** *

Cellular/mobile phone number: 062***** *

Last year of High School (YYYY) *

Have you studied at a Tertiary Institution before ? --- Please select --- *

Data capture verification challenge

CAPTCHA verification servlet currently disabled check SOD CP/WZ on SMNT-12

Reload

Continue

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Data Detectives



<http://www.graemecodrington.com>

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Looking back to move forward



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How things were before



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Sound effect



Looking to the future



Technology

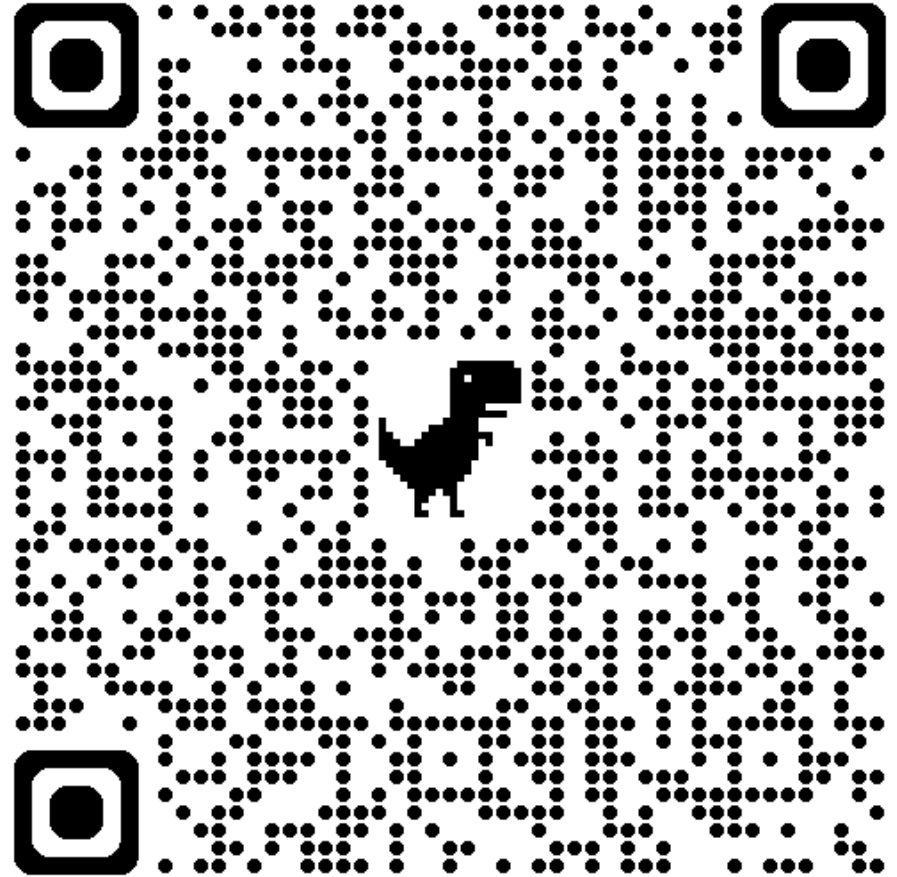
- Automated evaluation of applications.
- AI- based ranking or scoring systems.
- Predictive analytics to identify top performers.
- Early offers.

How do we Leverage Technology

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**How do you leverage
technology during applications
and registrations?**

**Please Scan QR Code to
respond**



Do we have the right tech solution for the future

2050

2030

2020

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Responses



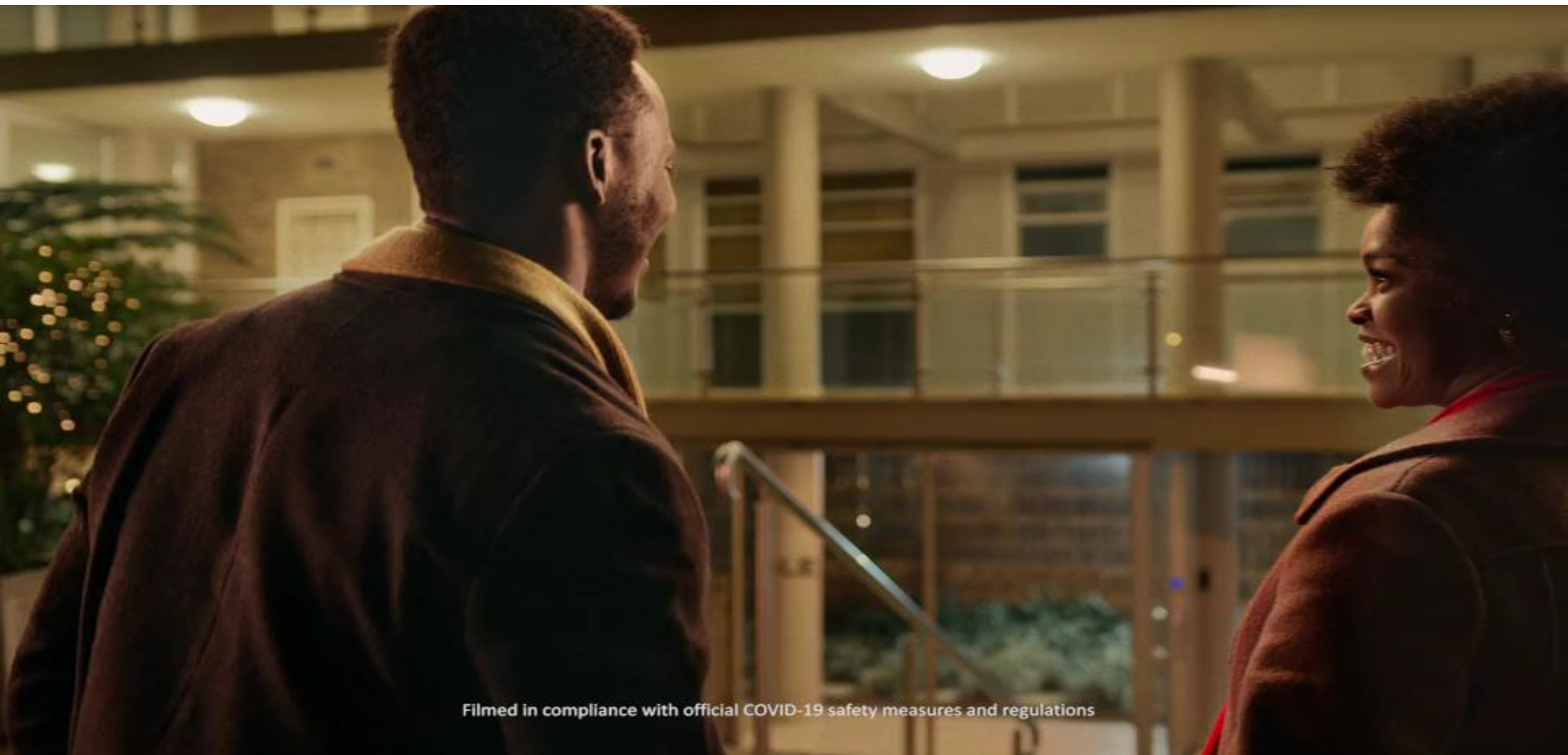
Talking to animals

<http://www.graemecodrington.com>

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Perks and Pitfalls

- Faster turnaround time.
- Streamlined processing as automation creates less workflows.
- Equity concerns – equal access to technology
- **One size fits all.**
- So many available options and rapidly growing.



Filmed in compliance with official COVID-19 safety measures and regulations

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Thank you

Bruce Banda

BandaB@ukzn.ac.za